Controlled Parking Zone (CPZ) – Frequently Asked Questions

1. **What is a Controlled Parking Zone?**
   This is an area where parking activities are controlled by waiting restrictions (yellow lines) and parking bays. A CPZ usually operates during the daytime only, when traffic movement and parking activities are heaviest.

2. **At what times will the restrictions apply?**
   The proposed scheme will form an extension to the existing East Outer Zone whose operational hours are 9am to 5pm, Monday to Saturday or if selected, 8am to 8pm, Monday to Sunday.

3. **How long will I be able to park for during operational hours?**
   Permit holders and Blue Badge holders will be able to park for an unlimited period within parking bays, providing a valid permit/Blue Badge is displayed. Pay and display users will only be able to park for up to the maximum stay shown on the parking sign at the bay and on the parking machine.

4. **Who is eligible for parking permits?**
   Any resident with a vehicle registered at an address within the zone and any business with a business address within the zone would be eligible for a parking permit. Information on how to apply for a permit will be sent to all consultees in due course if it is decided to proceed with the scheme.

5. **What about our visitors?**
   Visitors will only need to pay for parking during the hours of operation of the zone. Residents can purchase Resident Visitor Permits (via the Ringo cashless system) for their visitors at a cheaper rate than the normal daily tariff. During operational hours, visitors must display either a Pay & Display ticket obtained from a nearby parking machine or a Resident Visitor Permit (the Ringo cashless system) obtained via the resident they are visiting.

6. **Why can't we have "resident only" parking?**
   The shared-use Permit / Pay & Display scheme proposed is far more flexible, allowing visitors, including customers of local businesses, to park. The permit cost is subsidised by Pay & Display users. Existing shared-use schemes provide residents far more opportunity to park than unregulated parking as the vast majority of commuters do not park within CPZs.

7. **Is this not just a money making scheme?**
   It is a legal requirement that parking schemes are self-financed as no funding is available from the Council Tax for these types of proposals. In outer areas, such as this proposed area, income levels are far lower than town centre locations where parking demand is higher. Charges ensure that implementation costs can be covered within 5 to 10 years.

8. **How much will permits cost?**
   Permit costs will match those of the existing CPZ, which are currently:

   Residents

   ➢ £80 per year for first vehicle

   ➢ £126 per year for second vehicle

   ➢ £305 per year for third and final vehicle *(maximum of 3 permits per household)*

   ➢ £4 per day for a Residents' Visitor Permit *(maximum of 60 half day / 4 hour permits per year per household)*

   Businesses

   ➢ £123 for three months per vehicle
   ➢ £382 per year per vehicle *(maximum of 2 vehicles per business)*

9. **How much will pay & display tickets cost?**

Existing charges within the East Outer Zone Permit Area:

8 hour maximum stay roads (9am to 5pm, Monday to Saturday)

30mins	£0.40	
1hr	£0.80	
2hrs	£1.60	
3hrs	£2.40	
4hrs	£3.20	
5hrs	£4.00	
6hrs	£4.80	
7hrs	£5.60	
8hrs	£6.40	**Sunday free**

The existing **12 hour maximum stay roads (8am to 8pm, Monday to Sunday)** have the same rates as above. Therefore, for the 12 hour maximum stay, the charge is £9.60, **except Sundays. The Sunday charges are £1.20 for 1 hour and £3 for the whole day.**

10. **Where will parking bays and pay & display machines be provided?**
Parking bays will be marked out on the carriageway in safe locations and away from junctions and dropped footway or driveway crossings. Yellow line waiting restrictions will be installed at locations where parking would be hazardous or cause obstruction. Pay and display machines will be provided on the footway where they would cause the least visual intrusion to residents. The number of parking bays will be maximised.

11. **Can you guarantee me a parking space outside my house?**
It is not possible to guarantee anyone a particular space on the public highway. Experience of existing zones shows that there are generally more spaces available within the zone during operational hours, than during times when parking is uncontrolled.

12. **How can it be ensured that motorists parking in the zone park legitimately?**
Civil Enforcement Officers (CEOs) will patrol the roads within the zone at regular intervals during the controlled hours. CEOs can issue a Penalty Charge Notice (parking ticket) to any vehicle that is parked in a manner that contravenes parking regulations e.g. parking on a yellow line or within a parking bay without displaying a valid permit/pay and display ticket.

13. **Will I be able to park across my driveway?**
Yes, but only outside the controlled hours. It is not possible to mark bays across driveways as this would legalise obstruction.

14. **What if I do not support the scheme?**
Vote 'No' on the enclosed questionnaire - if the majority of residents / businesses vote against controlled parking then a scheme is unlikely to go ahead in the road / area. If the majority of residents are in favour of the scheme there would be an opportunity to make further comments or object to the proposals at the Public Notice Stage when the scheme is formally advertised in the Croydon Guardian, by on-street notices and on the Council website. Please note that if the majority of residents in a small part of the consultation area are in favour of an extension to the zone, then a recommendation could be made to extend controlled parking to this area alone.

15. **What happens next?**
At the end of this consultation, the votes and comments on all returned questionnaires will be analysed. The results of these will be presented in a report to the Traffic Management Cabinet Advisory Committee for consideration at its next meeting on **19 December 2016** at 6.30pm in the Town Hall, Katharine Street, Croydon. The Committee will then make a decision whether or not to proceed with controlled parking in your road.